



**oklahoma
complete health™**

**Medicaid SoonerSelect and
Children's Specialty Program
P4P Program**

Dear Valued Primary Care Participating Provider:

Oklahoma Complete Health is proud to invite you to participate in our Pay-for-Performance (P4P) program. The program is designed to enhance quality of care through a focus on preventative and screening services while promoting engagement with our members. Based on program performance, you are eligible to earn additional compensation beyond what you are paid through your Participating Provider Agreement. The P4P program is “upside only” and involves no risk to you. Furthermore, additional contract documentation is not required to participate in this program.

The P4P program provides financial incentives for engaging with our members and closing care gaps based on NCQA/HEDIS quality performance standards. Each care gap has its own incentive amount, and payment is rendered for each compliant member event once the target has been achieved for that specific measure.

Incentives are paid based on member primary care assignment. In other words, a closed care gap results in an incentive to the tax identification number (TIN) for the primary care provider of record for that member. Incentives are paid three times a year, and providers will receive credit for all care gaps closed during the calendar year.

Please see the enclosed presentation materials for full program details. Thank you for continuing to provide high quality care to our members.

Pay for Performance (P4P) Program Overview

Objective

- Enhance quality of care through a PCP-driven pay-for-performance program with a focus on preventative and screening services. PCP's with assigned members are eligible to participate in this program.

Member Attribution

- Members who have been formally assigned to a primary care provider's Tax ID Number (TIN)

Targeted Services

- Selected measures are focused on PCP engagement, screening, and preventive services which align with HEDIS tech specs

Performance Incentive

- Each measure has its own incentive amount paid after achieving its own rate/score

Requirements for Payout

- Must hit 50th percentile to receive minimum payout
- Incentive increase when you hit the 75th and 90th percentile
- Annual Preventive Visit (APV) does not have a percentile threshold.

Payout

- Three payouts per year Q3/Q3/Q4
- Monthly reporting gaps in care
- Monthly performance scorecards

Pay-for-Performance (P4P) – SoonerSelect Measures

Measure	50th Percentile	50th Percentile Payout	75th Percentile	75th Percentile Payout	90th Percentile	90th Percentile Payout
Glycemic Status Assessment for Patients with Diabetes (GSD)	38.90%	\$10.00	49.30%	\$20.00	55.70%	\$30.00
Controlling High Blood Pressure (CBP)	52.00%	\$10.00	59.80%	\$20.00	68.60%	\$30.00
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)	79.68%	\$10.00	84.43%	\$20.00	88.31%	\$30.00
Childhood Immunization Status (CIS) Combination Ten (10)	34.79%	\$10.00	42.09%	\$20.00	49.76%	\$30.00
Immunizations for Adolescents (IMA) Combination One (1)	35.04%	\$10.00	41.12%	\$20.00	48.42%	\$30.00
Well-Child Visits in the First Thirty (30) Months of Life (W30) (First 15 Mo)	55.72%	\$10.00	61.19%	\$20.00	67.56%	\$30.00
Well-Child Visits in the First Thirty (30) Months of Life (W30) (15 - 30 Mo)	65.83%	\$10.00	72.24%	\$20.00	78.07%	\$30.00

Measure	Payout
Annual Preventive Visit (APV) 18 – 75 years old	\$ 20.00

Pay-for-Performance (P4P) – Children’s Specialty Program Measures

Measure	50th Percentile	50th Percentile Payout	75th Percentile	75th Percentile Payout	90th Percentile	90th Percentile Payout
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)	79.68%	\$10.00	84.43%	\$20.00	88.31%	\$30.00
Childhood Immunization Status (CIS) Combination Ten (10)	34.79%	\$10.00	42.09%	\$20.00	49.76%	\$30.00
Immunizations for Adolescents (IMA) Combination One (1)	35.04%	\$10.00	41.12%	\$20.00	48.42%	\$30.00
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Well-Child Visits in the First Thirty (30) Months of Life (W30) (15 - 30 Mo)	65.83%	\$10.00	72.24%	\$20.00	78.07%	\$30.00

Measure	Payout
Annual Preventive Visit (APV) 18-26 yrs	\$ 20.00

Pay-for-Performance (P4P) Program Overview

How is the P4P program structured?

- Each measure is assigned three incentive dollar amounts based on Quality Compass. Incentive targets start at the 50th percentile.
- Incentives are paid on each compliant member once the percentile target has been met for that measure
- There are up to 8 measures in the program, each has three target percentiles. If the provider reaches the first target, the bonus is paid at the 50th percentile incentive amount. If the provider reaches the second target, then the bonus is paid at the 75th percentile incentive amount. If the provider reaches the third target, then the bonus is paid at the 90th percentile incentive amount.
- Annual Preventive Visit does not have a percentile-based structure. It is paid out one time per annual preventive visit completed per assigned member.
- Each measure is evaluated if there is at least one (1) qualified event in the denominator; providers can qualify and receive an incentive payment for one, multiple or all the measures
- Target one is set at the Quality Compass 2.5 STAR target, target two is set at the Quality Compass 3 STAR target, and target three is set at the Quality Compass 4 STAR target.

Pay-for-Performance (P4P) Program Overview

- Measures are evaluated using NCQA/HEDIS established guidelines, except minimum qualified members per event is not thirty (30), it is one (1)
- Gap closure rates/scores are accumulated based upon member's assigned PCP. The assigned PCP receives credit for gaps closed
- Monthly performance reports and care gaps will be placed on the secure provider portal via Provider Analytics and/or emailed to providers
- There is no claw-back provision for this program, so if a provider terms mid-year or no longer has assigned membership, we will not recoup funds

How the Math Works for SoonerSelect

(Incentive Amount) x (Number Compliant) x (Percentile Reached)

****No bonus is earned if minimum target is not achieved****

Example Measure	Incentive Amount	Qualified Members (Denom)	Completed Compliant Members (Num)	Score	50 th %tile	75 th %tile	90 th %tile	Bonus Earned	Target Achieved
Controlling Blood Pressure (CBP)	\$10, \$20, or \$30	87	60	69.25%	52.00%	59.80%	68.60%	\$1,800	90 th %tile
Immunizations for Adolescents (IMA) Combo 2	\$10, \$20, or \$30	100	37	37%	35.04%	41.12%	48.42%	\$370	50 th %tile
Annual Preventive Visit (APV)	\$20	274	211	N/A	N/A	N/A	N/A	\$4,220	N/A

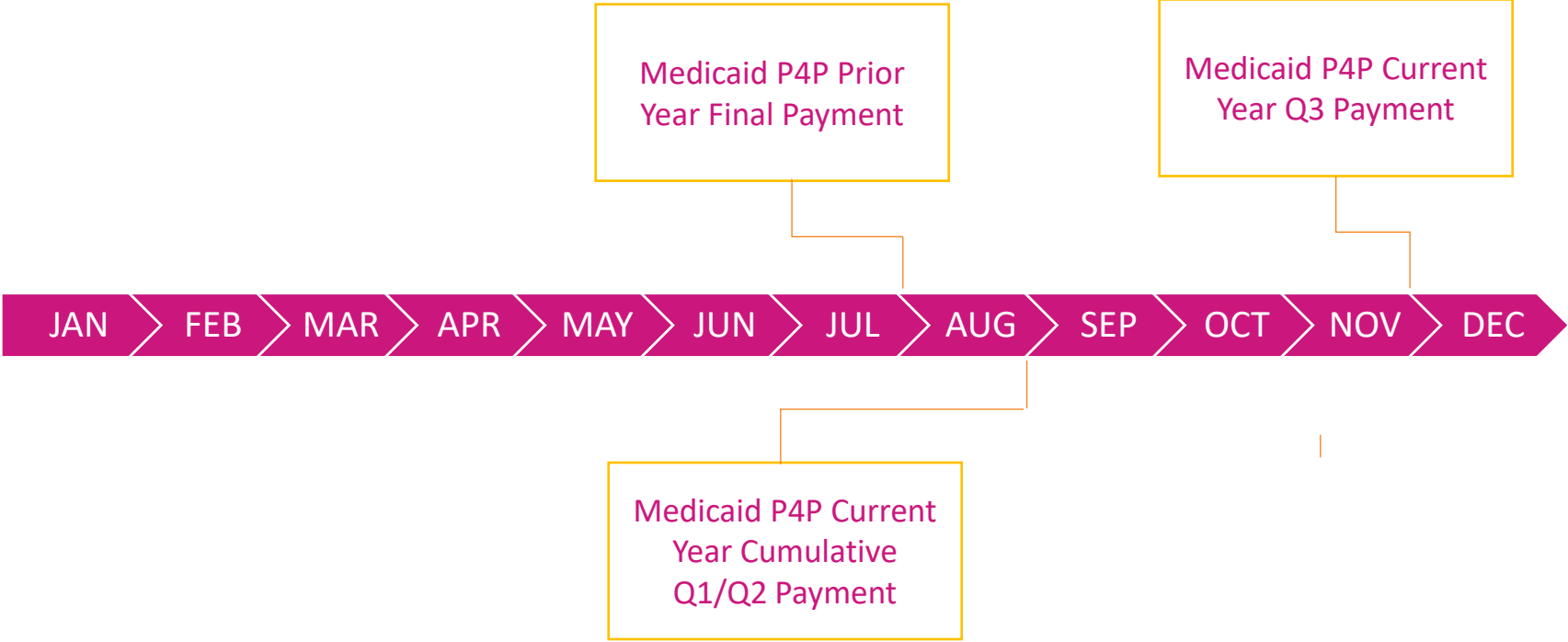
How the Math Works for Children's Specialty Program

(Incentive Amount) x (Number Compliant) x (Percentile Reached)

****No bonus is earned if minimum target is not achieved****

Example Measure	Incentive Amount	Qualified Members (Denom)	Completed Compliant Members (Num)	Score	50 th %tile	75 th %tile	90 th %tile	Bonus Earned	Target Achieved
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)	\$10, \$20, or \$30	87	77	88.50%	79.68%	84.43%	88.31%	\$2,310	90 th %tile
Immunizations for Adolescents (IMA) Combo 2	\$10, \$20, or \$30	100	37	37%	35.04%	41.12%	48.42%	\$370	50 th %tile
Annual Preventive Visit (APV)	\$20	274	211	77%	N/A	N/A	N/A	\$4,220	N/A

P4P Medicaid Program Payout Timeline



2025

- August Payment
 - Will include Q1/Q2 2025 data
- November Payment
 - Will include Q3 2025 data

2026

- July Payment
 - Prior Year (2025) Final Payment
 - Will include Q4 2025 data
- August Payment
 - Will include Q1/Q2 2026 data
- November Payment
 - Will include Q3 2026 data

2027

- July Payment
 - Prior Year (2026) Final Payment
 - Will include Q4 2026 data
- August Payment
 - Will include Q1/Q2 2027 data
- November Payment
 - Will include Q3 2027 data

Program Definitions

- Qualified – members who are eligible for the service (denom)
- Compliant – members who received the service per HEDIS tech specs (num)
- Quality Rate/Score – per measure, the percentage of compliant members to qualified members (sum of compliant divided by qualified)
- Target – set by OCH, the percentile threshold that the Provider is striving to reach per measure
- Payout – amount the provider is eligible to receive based on their quality rate/score, if all the eligibility requirements are met
- Bonus Earned – payment the Provider will actually receive during the given period

P4P Program - FAQs

1. How were the measures identified?

- Oklahoma Complete Health aligns with State priority/SoonerSelect Quality Strategy measures, Performance Improvement Project (PIP's), and our Quality Withhold Program measures.

2. How often would measures change?

- We continue to monitor all quality metrics and relative performance across the network. We refine our focus on an annual basis. We will provide a minimum of 30-days' notice in case we plan to change any of the measured services.

3. Can I get any interim payment on the quality program?

- No, we do not support interim payments on our quality programs.

4. What will the monthly report contain?

- The monthly reports will include a scorecard on the measured service, including projected incentive amounts. It will also include detailed provider-level scorecards and member-level quality gaps-in-care reports.
- Monthly reports available via the provider portal and/or sent via email
- Monthly reports will be discussed during quality meetings

5. Given the contract is established mid-year, how will it be measured?

- For the quality program, the providers will be given credit for any and all services that they have performed for members in this calendar year. Providers will also have an opportunity to improve their scores through the remainder of the year to maximize their bonus.